Bug Report Template

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| ID number | BG01 |
| Name | Unable to access “Explore the world” page via URL. |
| Reporter | Shivam Bhadane |
| Submit Date | 26/05/2025 |
| Summary | When the user selects the “Explore The world” URL button in the footer of the homepage, the error message is displayed “Unauthorized user”. |
| URL | www.makemytrip.com |
| Screenshot | www.MMT.com/screenshotBG01 |
| Platform | HP Pavilion 15 |
| Operating System | Windows 12, 64-bit operating system |
| Browser | Google Chrome (Version 136.0.7103.114 (Official Build) (64-bit)) |
| Severity | High |
| Assigned to | Development Team |
| Priority | High |

# Description

Clicking on the "Explore the world" link redirects the user to a page that throws an **"Unauthorized user"** error, even though the user is logged in or the page should be publicly accessible.

# Steps to reproduce

1. Launch the web application.
2. Navigate to the homepage or header section.
3. Click on the **"Explore the world"** link.
4. Observe the result after the click.

# Expected result

The user should be redirected to the “Explore the world” page.

# Actual result

# User is redirected to an error page displaying the message: "Unauthorized user”

**Attachments**

1. Screenshot of the error message